

Special Bulletin

April 2008

Attention Providers Receiving Electronic Funds Transfer (EFT) Notices

Bank Account Numbers to be Removed From Remittance Advice, Explanations of Benefits and Electronic Funds Transfer Notices, Effective July 18, 2008

To ensure that providers are aware of the specific bank account to which payments are being deposited, Mountain State Blue Cross Blue Shield currently displays the bank account number on the paper remittance advice and its NaviNet equivalent, as well as the explanation of benefits and Electronic Funds Transfer (EFT) notices it sends to the provider. Effective July 18, 2008 Mountain State Blue Cross Blue Shield will change this practice in order to better protect the security and confidentiality of providers' data. As of that date, the bank account number will no longer appear on any of these documents.

If you have any questions about this information, please contact your External Provider Relations Representative, or you may call the Office of Provider Relations at 1-800-798-7768.